## Overview

Vamonos IT has achieved a significant milestone by replacing box.com as the preferred secure external file sharing solution for Customs and Border Protection (CBP) with native tools already owned by CBP that incur no extra subscription costs.

VAMONOS IT

# Solving External File Sharing Challenges with ECP: External Collaboration Platform

## The Challenge

Vamonos IT recognized a challenge for Customs and Border Protection (CBP) in securely sharing files externally. With the agency's critical role in preventing terrorism and facilitating legitimate trade, collaboration with key government entities is essential. However, daily file sharing was hindered as the licensed platform, BOX.com, was an immense expense to provide sufficient licenses for all 80,000 CBP employees. Vamonos IT identified a viable custom solution to this issue, using tools CBP already had included in their M365 licensing bundle for no additional cost.

## The Solution

Vamonos IT created an innovative solution that significantly simplifies external file-sharing – the External Collaboration Platform (ECP). ECP is a custom-designed platform that offers CBP employees a centralized location for filesharing with other components, individuals and outside agencies using native tools already owned by CBP. ECP was built using a low-code, no code automated process, making it simple for CBP personnel to collaborate and share content with external partners in a secure environment. This includes federal agencies, trade partners, commercial entities, and individual citizens on behalf of CBP programs.

## Benefits Delivered

Since its implementation, CBP employees have been able to create portals and share files externally with over 600 guest accounts. In just 4 months, 236 portals have been created, and 219 GB of storage is being utilized, with that number to increase with adoption. This has eliminated many of the challenges that offices previously faced when sending sensitive documents securely. **Cost savings of nearly $200k annually.**

## Customer Kudos

"We were able to successfully transfer data from our GCMS Scientific Instrument to the ECP -- great success" ~ Branch Chief | Laboratories and Scientific Services